

## **Anna Mori**

Research fellow  
Department of Social and Political Sciences  
University of Milan  
Email: anna.mori@unimi.it

### **PROFESSIONAL EXPERIENCE**

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#### **August 2016 – current**

Research fellow at the Department of Social and Political Sciences, University of Milan. Research activity in the European Project I-WIRE ‘Independent workers and industrial relations in Europe’, funded by DG for Employment, Social Affairs and Inclusion, EU, Brussels.

#### **August 2015 – July 2016**

Research fellow at the Industrial Relations Research Unit (IRRU), Warwick Business School, University of Warwick. Research activity in the European Project AIRMULP ‘Active Inclusion and Industrial Relations from a Multi-level Governance Perspective’, funded by DG for Employment, Social Affairs and Inclusion, EU, Brussels

#### **December 2013 – January 2015**

Research assistant at the University of Milan in the European project ‘New challenges for public services social dialogue: Integrating service user and workforce involvement to support the adaptation of social dialogue’, funded by DG for Employment, Social Affairs and Inclusion, EU, Brussels

#### **September 2012- September 2013**

Teaching assistant in the course ‘Industrial Relations’ (Prof. Ida Regalia) at the Faculty of Political Science, University of Milan

#### **January 2011 – May 2015**

Teaching assistant in the courses ‘Industrial Relations in the Public Sector’ and ‘Economic Sociology’ (Prof. Lorenzo Bordogna) at the Faculty of Political Science, University of Milan

#### **February – November 2011**

Consultant at the consulting company Adfor in Assago (Milan, Italy) working on the project: ‘Cariparma Banking Group: governance model and privacy management’

### **EDUCATION**

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#### **1 November 2011 – 25 May 2015**

Ph.D. in Labour Science at the University of Milan. Thesis title: Impacts on labour and employment relations of outsourcing in public sector. A three-country two-sector comparison

#### **September 2008 – December 2010**

Master degree “Administration and Public Policies” at the faculty of Political Science, University of Milan. Mark: 110/110 with honors. Thesis title: Absenteeism and social capital in the Italian public administration. An empirical analysis

#### **September 2005 – July 2008**

Bachelor degree “Science of Organization” at the Faculty of Political Science, University of Bologna. Mark: 108/110. Thesis title: Justice administration and social capital: the case of Piacenza

## **VISITING POSITIONS**

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### **March–June 2014**

Employment Relations Research Center (FAOS), University of Copenhagen

### **September 2013 – January 2014**

King's College London, Department of Management, London

## **PUBLICATIONS**

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### **Book chapter**

Mori A. (2015), Outsourcing public services: local government in Italy, England and Denmark, in J. Drahokoupil (ed.) 'The outsourcing challenge: organizing workers across fragmented production networks', ETUI: Brussels. ISBN 978-2-87452-366-3

### **Articles**

Dorigatti L. and Mori A. (forthcoming), L'impatto delle scelte datoriali sulla qualità del lavoro e sulle diseguaglianze: disintegrazione verticale, esternalizzazioni e appalti. Special Issue of Sociologia del lavoro "Diseguaglianze oggi: quanto conta ancora il lavoro", no. 4/2016

Mori A. (2015), Implicazioni per il lavoro e le relazioni sindacali nell'esternalizzazione di servizi pubblici in Italia. Autonomie Locali e Sanità a confronto, in Autonomie locali e servizi sociali n.1, Il Mulino, Bologna, pp. 91-105. ISBN: 978-88-15-25513-6

### **In the pipeline**

Mori A., The consequence of public services outsourcing for work and employment conditions: the mediating effect of national regimes. Submitted to the European Journal of Industrial Relations (to be resubmitted after minor revisions)

Mori A., Outsourcing public services in Italy and Denmark: challenges to employment relations and trade unions strategies. Abstract accepted on 30 December 2015 for the Special Issue 'Public sector industrial relations: Continuity, change, and crisis' of the German Journal of Industrial Relations (currently under revision)

## **TRAINING**

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### **October-November 2016**

Nvivo 10 course organized by the IT Services of the University of Warwick

### **7 July – 2 August 2013**

Essex Summer School in Social Science Data Analysis and Collection, University of Essex. Courses on regression analysis, logit and probit models using Stata.

### **27 August – 4 September 2011**

Summer school "Active citizenship and good governance", organized by the association RENA (Network for the National Excellence), Matera

### **7-12 June 2010**

SISP (Italian Society of Political Science) summer school in Public Policies Analysis: "How do policies change?", Forlì

## **SCOLARSHIPS AND AWARDS**

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**2016:** Awarded a grant covering all the expenses to attend the XI International Labour and Employment Relations Association (ILERA) European Congress, Milan, 8-10 September 2016

**2015:** Awarded a grant covering all the expenses to attend the XIII International Conference in Commemoration of Professor Marco Biagi, Modena, 18-20 March 2015

**2014:** Awarded a grant to participate to the Amsterdam Institute for Advanced Labour Studies (AIAS) Ph.D. workshop, Amsterdam, 29-30 January 2014

**2011-2014:** Awarded a 3-year PhD full Scholarship by the University of Milan

## **CONFERENCE PRESENTATIONS**

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### **8-10 September 2016: XI International Labour and Employment Relations Association (ILERA) European Congress, Milan**

Mori A., 'Institutional varieties, outsourcing of public services and challenges to employment relations in comparative perspective'

Dorigatti L. e Mori A., 'Bringing employers' strategies back in: the impact of organisational practices on job quality and inequalities'

Galetto M., Meardi G. e Mori A., 'Activation strategies and role of social partners. The UK and France in comparative perspective'

### **29 June-1 July 2016: British Universities Industrial Relations Association (BUIRA) conference, Leeds**

Mori A., 'Institutional varieties, outsourcing of public services and challenges to employment relations in comparative perspective'

Galetto M., Meardi G. e Mori A., 'Activation strategies and role of social partners. The UK and France in comparative perspective'

### **18-20 March 2015: XIII International Conference in Commemoration of Professor Marco Biagi, Modena**

Mori A. 'Implications for labour and employment relations structure following outsourcing in public administration. A three country two-sector comparison' presented at the Young Scholars' Workshop organised in occasion of the conference

### **10-12 September 2014: Industrial Relations in Europe Conference (IREC), Dublin**

Mori A. 'Impacts on labour and employment relations in outsourcing of public sector. England and Denmark in comparative perspective'

### **4-7 June 2014: European Academy of Management (EURAM) conference, Valencia**

Mori A. 'Impacts on labour and employment relations in outsourcing of public sector'

### **7-9 April 2014: International Labour Process Conference (ILPC), London**

Mori A. 'Does the sector matter? A comparative study on how outsourcing impacts employment relations and working conditions. Evidence from the English health sector and local government'

**29-30 January 2014: Amsterdam Institute for Advanced Labour Studies (AIAS) Ph.D. workshop, Amsterdam**

Mori A. 'Does the sector matter? A comparative study on how outsourcing impacts employment relations and working conditions. Evidence from the English health sector and local government'

**11-13 September 2013: European Group for Public Administration (EGPA), Edinburgh**

Mori A. 'Sickness absence policy for improving public services. The case of Italy'

**LANGUAGE SKILLS**

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Italian: native speaker

English: written and oral proficiency

French: written and oral proficiency

German: intermediate

**RESEARCH SOFTWARES**

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Proficient user of Office package (Word, Power Point, Excel, Outlook and Publisher)

Good knowledge of SPSS and STATA

Proficient user of Nvivo 10

**PROFESSIONAL MEMBERSHIP**

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British Universities Industrial Relations Association (BUIRA)